

# GETTING THE MESSAGE ACROSS

## The key to success

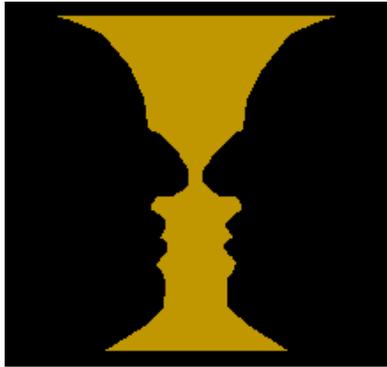
Understanding what each other is saying

- Jargon
- Concepts not easy / intuitive
- Just because we are talking in English (mostly!), we expect to be understood and to understand
- Both sides need to continually check that they are communicating.

## How the mind works

Different people see things in different ways:

1.



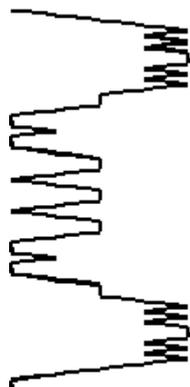
Two faces  
or  
A candlestick  
?

2.



W X (Y)  
What else ?

3.



Stedman Doubles



- 
- Try to understand how people's minds work
  - Visual (ropesight)?
  - Numbers?
  - Musical ear?
- Communicate on their terms
- Be prepared to let others explain

### Written communication

Bell No 1	Bell No 2	Bell No 3	Bell No 4	Bell No 5	Bell No 6		First place	Second place	Third place	Fourth place	Fifth place	Sixth place
1	2	3	4	5	6	← Position	1	2	3	4	5	6
2	1	4	3	6	5		2	1	4	3	6	5
3	1	5	2	6	4		2	4	1	6	3	5
4	2	6	1	5	3		4	2	6	1	5	3
5	3	6	1	4	2		4	6	2	5	1	3
6	4	5	2	3	1		6	4	5	2	3	1
6	5	4	3	2	1		6	5	4	3	2	1

### Atmosphere

- Confidence - who's likely to do better, second time round?
  - Your problem is that you just don't seem to be able to get your bell in position. Every time you get to the front you plough into -3rds place...
  - OK, so you clearly know what you're trying to do, and you're just being held back by a bit of bell control. It'll probably be better if you just RELAX - but just let's check your rope length...
- Nobody appreciates being told what they're doing wrong - they often know already!
- The tutor's job is not to spot the problems, but to pass on the solutions
- Resist commenting until you have something positive to offer
- Look for & praise the good bits

### Two way communication

#### Requirements for a tower captain

- Excellent communicator
- Multi track mind
- Mind reader

Please

- Let your TC know what you want to do
- Say if you don't understand
- It's not just learners who get frustrated!

### **Brain power**

- Would you explain to a learner driver how to change gear when going round a busy roundabout?
- Back seat drivers are a liability!

### **Bell handling**

- What's the rope for?
- Feed back from the rope is communication in its own right

### **Discussion Time**

- Jargon
- How different minds work
- Written communication
- Atmosphere
- Two way communication
- Brain power
- (Bell handling)

*Richard Pargeter*